

WEIGHTED QUALITY SERVICE INDICATORS

Each quality service indicator below has an assigned dollar value. Adding or subtracting the assigned dollar value as calculated will adjust extended bottom-line totals. You are asked to mark either Yes or No, where requested, and indicate your selections

1. Vendor will provide a dedicated personnel/customer service staff member for NIIPC Member Districts
 - Yes - minus \$5,000
 - No - plus \$5,000
2. Vendor has the ability to pull volume reports (.csv or .xl) by Member District when requested within 3 business days of request
 - Yes - minus \$5,000
 - No - plus \$5,000
3. The Vendor has the ability to provide country of origin on invoices or as requested by Districts.
 - Yes - minus \$5,000
 - No - plus \$5,000
4. The Vendor has the ability to identify and share farmer information for local purchases as requested by member districts.
 - Yes - minus \$10,000
 - No - plus \$10,000
5. The Vendor requires minimum drop size.
 - \$150 or less value = minus \$10,000
 - >\$150 value = \$0
6. Vendor has the ability to deliver minimum drop size to each Member District's site(s).
 - Once per week value = plus \$5,000
 - Twice per week value = \$0