

Policies and Procedures

2024 - 2025

SNA of NC

Policies and Procedures

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Advance Funds Policy

Advance funds will be permitted provided the board member receiving the advance makes the request on the SNA-NC reimbursement form. This must be supported with receipts and /or itemized expenditures submitted following the trip or activity within 30 days.

SNA-NC Board, Revised June 1999.

ARROW Policy

The *ARROW* will be numbered and there will be three scheduled *ARROWs* per year, **budget permitting.**

Budget permitting.

SNA-NC Board, February 1985. Revised June 1996, June 2009 and September 2011.

ARROW Distribution Policy

The *ARROW* will be sent to the following individuals/groups:

Current members (as determined by SNA/SNA-NC Bylaws)

Sustaining members

Life Members

NC School Superintendents

SNA-NC Board, February 1990. Revised June 1999.

SNA Certificate Program

The SNA-NC Board of Directors adopted the revised SNA Certification program effective October 1, 2019. SNA-NC's Certification program will be consistent with SNA's Certification Program. *SNA-NC Board, June 1987. Revised June 1999, September 2011, and September 2020.*

Board Report Distribution Policy

Copies of the board report will be e-mailed to the Executive Director by each board member one week prior to planned board meetings. The Executive Director will provide the reports to the Webmaster for posting on the SNA-NC website. The Executive Director will provide copies to the President

SNA-NC Board, November 1990. Revised, June 1996, September 2011 and September 2020.

Committee Policy for SNA-NC

Committee members must be certified or completing the application to become certified or members of an advisory board to work on a committee.

SNA-NC Board, February 2008. Revised, September 2020.

Contract Policy for SNA-NC

All contracts will be negotiated by the Executive Director or designee before signing. President's and/or Executive Committee approval are needed for expenditures of more

President's and/or Executive Committee approval are needed for expenditures of more than \$500.

SNA-NC Board, June 1990. Revised, June 1996 and September 2011.

Country Store Policy

A country store will be available at the annual meeting. This is to provide sales for SNA-NC districts and chapters. Sale of items by individuals is prohibited at functions sponsored by SNA-NC.

The country store fee will be reviewed annually by the Board of Directors.

1. The annual meeting country store will be advertised in the Spring *ARROW*.
2. The check and application must be mailed to the Secretary/Treasurer.
3. District Directors will authorize country stores at their district meetings.

A combination of motions from the minutes from November 1985 and February 1986. Revised, June 1999 and September 2020.

Distribution of National School Lunch Week and National School Breakfast Week Information Policy

SNA-NC should avoid duplication of effort in distribution of materials provided by SNA or NCDPI. National School Lunch Week and National School Breakfast Week material should be coordinated by the SNA-NC Board of Directors, NCDPI and NCDA to maximize the resources. The Nutrition Committee will provide "Make It Take It" at the June Conference annually.

Revised, SNA-NC Board, June 1999 and September 2020.

District Director Funds Policy

All district director funds shall be included in the total association budget. An annual allocation shall be made to each district. Separate accounting codes for revenues and expenditures shall be established for each district. District directors shall submit expense invoices for expenses incurred. Revenues received from district meetings shall be submitted to the Executive Director who will deposit into the association account. Each district will have \$50 allocated to the President's line item for his/her travel to the district meetings.

SNA-NC Board, November 1989. Revised September 2020.

District Funds Policy

District funds exceeding \$500 at the close of the district director's term of office will be transferred to the SNA-NC general fund.

SNA-NC Board, February 1986. Revised SNA-NC Board, November 1989.

Elected Officers National Meeting Policy

The President, President Elect, Vice President, Secretary/Treasurer are encouraged to attend SNA meetings. Reimbursement will be provided for expenses to the following

attend SNA meetings. Reimbursement will be provided for expenses to the following officers-**budget permitting**:

ANC---President, President Elect and Executive Director. The Vice President will have his/her registration paid + a \$500 Stipend.

SNIC---President yearly and the Industry Advisory Chair every other year (non NC Industry Seminar year.)

NCIC—President. The President-Elect and Vice President will have registration paid.

LAC---President, President Elect. The Vice President will have their registration paid + a \$500 Stipend.

NLC--- President Elect, Vice President, Executive Director, Member Services Chair and/or the Future Leader will attend-budget permitting. Other potential leaders may be invited to attend the Leadership Conference at the discretion of the board.

ACDA---Representative to be appointed by the Board of Directors-budget permitting. The purpose will be to increase officer's knowledge and skills for providing leadership to SNA-NC membership.

*SNA-NC Board, February 2004. Revised SNA-NC Board,
June 2005, June 2007, June 2011, June 2013, and September 2020.*

Election Results Policy

The chair of the tellers will file the official election results with the Board of Directors. These results will be filed in the archives.

SNA-NC Board, July 1987.

Life Membership Policy

Life membership in SNA-NC may be purchased at a value equal to 15 times the current membership dues for that level provided the individual has met criteria set forth in the bylaws and approval by the Board of Directors.

SNA-NC Board, June 1987. Sunsetting September 2022

Mail Policy

The SNA-NC Board of Directors shall not use the North Carolina State Courier Service for mailing association business. US Postal Service or other commercial services will be utilized.

Membership Awards-100% Membership Units Policy

A 9" x 12" certificate is to be presented to the units across the State of North Carolina that have 100% membership.

SNA-NC Board, November 1989.

National Nutrition Month

March shall be recognized as National Nutrition Month by the SNA-NC.

SNA-NC Board, July 1991.

SNA-NC Campaigning Policy

Candidates should reference the Campaign Policy and Procedures found in the Addendums section. This will also be signed by all candidates before elections will

begin.

SNA-NC Board, Revised September 2020.

SNA-NC Nominations Policy

Guidelines for the Leadership Development/Awards Committee in selecting candidates include the following:

- I. Seek a minimum of two candidates for each elected office opening.
- II. Immediately after the State Annual meeting, send District Directors and committee members:

--list of offices which need to be filled

--"SNA-NC Candidate Data for Office Nomination" form (copy in Leadership Manual).

--"Committee Appointment Interest" form.

--Copy of Article IV OFFICERS section of the By Laws.

--letter instructing them of their responsibility in soliciting candidates. The District meeting is the best time to secure candidates by the District Directors and Leadership Development/Awards Committee members.

- III. All qualified individuals interested in serving at the state level should send in their acknowledgment. No voting is to take place outside of the SNA-NC annual meeting.
- IV. The Executive Director will provide a list of all eligible candidates for vice president to the Leadership Development/Awards Committee by August 1. Send a letter of invitation to run to all individuals on the list. Include November 15 deadline.
- V. Nomination forms shall be returned to the Leadership Development/Awards Committee Chair by November 15 from all individuals. The Executive Director will verify that all candidates qualify for the position they are seeking.
- VI. The Leadership Development/Awards Committee may interview prospective nominees personally or by phone, or by mail for the purpose of clarifying applicants' qualifications.
- VII. After all qualification has been satisfied; the Leadership Development/Awards Committee Chair will send the candidate a "Confirmation of Candidacy" form which must be returned by the first working week in January.
- VIII. Any office which does not have two candidates as of November 15, will actively seek nominations until the board meets to approve candidates for office. All eight members of the Leadership Development/Awards Committee should be notified of a January conference call if needed. Reminders of the January meeting will be two weeks in advance of the meeting. The committee will vote on candidates to be selected.
- IX. The Leadership Development/Awards Committee shall submit its report to the Winter SNA-NC Board Meeting for approval by the Board.
- X. The Leadership Development/Awards Chair will notify all candidates in writing of SNA-NC Board of Directors approval of persons to be placed on the ballot. Any

candidate not qualified or approved must receive notification as soon as possible.

- XI. A copy of all candidate information/forms shall be e-mailed to the SNA-NC President and Executive Director.
- XII. The Leadership Development/Awards Chairperson will contact the chairperson of the Annual Meeting Steering Committee who will appoint a Chairperson of the Tellers.
- XIII. The Chairperson of the Tellers shall:

- Xiii. The Chairperson of the Tellers shall:
Develop a color-code ballot by district.
Provide ballots, voting booth signs, ballot box and "I voted" stickers or ribbons.
Request the absentee ballot be placed in the Spring Arrow and also on the SNA-NC webpage. The ballots shall be returned to the Chairperson of the Tellers.
Secure the location and operating times of the voting area from the Steering Committee Chair.
Appoint a committee to conduct voting.
Secure a current list of all members from the Executive Director.
Check all absentee ballots and voters by the current membership list.
Count the ballots, certify the results and give a copy to the president and president-elect.

Revised August 1998, September 2020, and September 2022.

Reimbursement of Travel Policy

Hotel Rates: SNA-NC will pay ½ of the rate of a double room whatever the charge is. In the event that only one person from SNA-NC is attending the function, then the single rate will be paid. If there is an odd member attending, the single rate will be paid.

Meals in-state: For a single day meeting where meals are not provided, meals will be reimbursed at the state per diem rates.

Meals out-of-state: Meals will be reimbursed at the per diem rates for out-of-state. In the event that one person pays for the group meal, this person must document and turn in receipts for the meals to receive reimbursement.

Travel in-state: Mileage will be reimbursed at the rate established by the Executive Board. Airline fares will be reimbursed provided only one person is traveling from a given area and the airline fare is less than the per diem paid for mileage.

Travel out-of-state: Mileage will be reimbursed at the rate established by the Board of Directors, if less than the cost of the airline ticket. Airline fares will be reimbursed at the cost with a receipt.

Cab fare/airport transportation: These will be reimbursed with a receipt.

Airport parking/parking lot: These will be reimbursed with a receipt.

Registration fees: Registration fees will be waived for state meetings and leadership conferences for board members as dictated by budget restraints.

Committee expenses: Committee members will send expense reports to the Executive Director for approval. They will be forwarded to the bookkeeper for reimbursement.

District Director expenses: District directors will send expenses to the Executive Director for review. They will be forwarded to the bookkeeper for reimbursement.

SNA-NC Board, June 1995. Revised June 1999, February 2005, June 2011, September 2020, and September 2022.

Reimbursements for Expenses

Expense forms must be submitted to the Executive Director within 30 days following the meeting or expenditure for reimbursement to be granted. Late requests or requests with no receipts may result in non-payment.

SNA-NC Board, September 2011

Re-investment of Funds

The bookkeeper will have the authority to invest excess checking funds upon the approval of the Board of Directors.

SNA-NC Board, November 1989. Revised, June 1996.

Remembrance Policy

Individual board members may provide personal remembrances in case of sickness or deaths concerning board members. (this is not a board expense)

SNA-NC Board, February 1991. Revised June 1999.

School Nutrition Employees Appreciation Week

The School Nutrition Employee appreciation week will be recognized the first full week in May. Service Employees Week will be recognized the fourth week in September.

School Lunch Hero day is recognized the first Friday in May.

SNA-NC Board, November 1989. Revised September 2020.

Sustaining Members Policy

I. SNA-NC members shall solicit sustaining members and contact the Executive Director with the name, address and phone number.

II. There will be two categories of Sustaining Membership: Individual Company which provides for one member per company and Corporate Membership which provides for up to four members per company. The membership year will begin on January 1 of each year. Companies which join at other times will pay a pro-rated dues to keep membership within the membership year.

ues when necessary.

IV. Sustaining members will be members of SNA-NC.

V. Benefits:

Professional contacts with school food service personnel
Participation in promoting nutritious meals to the school children in North Carolina
Receiving the SNA-NC *ARROW* two or three times each year company's name listed in each issue of the *ARROW*
Receive member rate for SNA-NC functions
Special identification for the sustaining member's booth at any SNA-NC function

that informs everyone that the company is a sustaining member of SNA-NC

Procedure:

The Executive Director shall be responsible for the following duties:

1. Process sustaining member applications.
2. Send a letter, membership certificate and pin to sustaining members acknowledging receipt of membership.
3. Prepare a list of sustaining members for the president, president-elect, and the *ARROW* editor prior to publication of each issue.
4. Send applications to sustaining members each year as their membership expires.
5. Send an invitation letter and application to prospective members at the request of any SNA-NC member.

Revised, October 2000 and September 2011

Review and updates should be completed annually by the Bylaws Committee.

Addendum

School Nutrition Association of North Carolina Conflict-Of-Interest Policy

I. Policy

It shall be the policy of the School Nutrition Association North Carolina (SNA-NC) that no member of the Board of Directors will take personal advantage of his or her leadership role by allowing a situation to exist that may be construed as a conflict-of-interest situation.

II. Purpose

It has been the intent of the School Nutrition Association of North Carolina (SNA-NC), since its inception to carry on its activities in accordance with the highest ethical standards. Adoption of this Policy by the SNA-NC Board of Directors is, therefore, a reaffirmation of SNA-NC's intent that all members holding elected or appointed leadership positions practice the highest ethical standards and give undivided loyalty to SNA-NC and its goals. Any activities which do not serve the best interest of SNA-NC, or which favor the personal advantage of another person or corporation are inconsistent with the duties and responsibilities owed to SNA-NC.

III. Practice/Procedure

1. All Board of Directors members within the Association (Leaders), shall scrupulously avoid any conflict between their respective individual interests and the interests of the School Nutrition Association of North Carolina, in any and all actions taken by them on behalf of SNA -NC in their respective capacities.
2. Conflicts of interest would include, but not be limited to, direct financial or close personal interests in a company or product which could be affected by a decision of a Board, Committee, or other Association governing body on which the Leader serves; acceptance of any gift, entertainment, services, loans, or promises of future benefits from any person or organization that might benefit because of the Leader's connection with SNA -NC (note: this does not apply to gifts and/or similar entertainment of nominal value); and compensation in the form of fees or salaries if such payment is affected directly or indirectly by the Leader's work with the Association (note: SNA-NC is not

critical of such interests; it merely requests that Leaders disqualify themselves from direct service to the Association if they have such interests.)

3. Annually, at the fall meeting of the Board of Directors, Board of Directors Members shall disclose any direct or indirect relationships with organizations, either for-profit or not-for-profit, that may, during their term of office, be involved with the Association in a formal capacity. Examples of such relationships may include, but not be limited to, employer-employee relationships, governance relationships, contractor-contractee relationships, etc.
4. All Leaders of the Association shall refrain from accepting, during their term of office, any form of compensation from SNA -NC or one of its units (Chapter, Committees, etc.) for any purpose whatsoever, including, but not limited to fees for course instruction; fees for consulting; salaries for work-for-hire; scholarships; and monetary or other awards (except in the case of awards specifically intended for active Leaders.)
5. In the event any Leader of SNA-NC may stand to derive a personal gain or benefit from a transaction with SNA-NC, or shall have any direct or indirect interest in or relationship with any individual or organization (i) which proposes to enter into any transaction with SNA-NC for the sale, purchase, lease or rental of property; or (ii) which proposes to render or employ services, personal or otherwise, to SNA-NC.; or (iii) which may be seen as competing with the interests or concerns of SNA-NC; such Leader shall forthwith give the Board of Directors of the School Nutrition Association of North Carolina notice of such interest or relationship and shall, therefore, refrain from voting or otherwise attempting to affect any decision for SNA-NC to participate or not to participate in such transaction and the manner of terms of such participation. Minutes of appropriate meetings should reflect that such disclosure was made, and that such Officer or Board Member abstained from voting and absented him or herself from the final review and vote on the matter.
6. Product endorsements shall not be made by Board of Directors members nor shall an Officer or Board Member of SNA-NC appear in any advertisements or industry articles featuring endorsement of any product, company, service or industry-contributed articles featuring endorsement of any product, company service or industry during their term of office. Board of Directors members should refrain from appearing in industry advertisements/ promotions and should never work in an exhibitor booth during any SNA -NC meeting.

- 7. Board of Directors members should not serve on advisory boards that have publications, trade shows or other events that compete with SNA-NC for advertisers, exhibitors or sponsors. Industry that supports SNA-NC often requests Board of Directors members to participate in advisory boards, focus groups, and/or to attend or speak at annual sales meetings, etc. Participation in these activities, however, is not considered a conflict of interest.

IV.Campaign Policy - Responsibilities of the Board of Directors and LDC

While a member is a candidate on the election slate, members of the Board and the LDC must remain neutral and may not engage in support of any candidate, in any election-related manner. During the campaign period, this includes but is not limited to “liking” posts on social media, posting photos taken with candidates, commenting on a candidate’s post(s), etc. Additionally, they may not initiate any election or campaign related communication (whether verbal or in writing) with the candidate(s).

A copy of this policy shall appear in the orientation materials for newly elected Board of Directors members and be shared with the Nominating Committee for distribution to all prospective candidates. A Board of Directors member having questions about a potential conflict of interest should confer with the Executive Committee.

This Policy shall be reviewed periodically for the information and guidance of all individuals who serve the Association in a leadership capacity. The Industry member, sitting on the SNA-NC Board of Directors is exempt from these guidelines, but as a Board of Directors member shall not use the Board of Directors position for personal gain.

School Nutrition Association of North Carolina
Document Retention and Destruction Policy

The School Nutrition Association of North Carolina (SNA-NC) shall retain records for the period of their immediate or current use, unless longer retention is necessary for historical reference or to comply with contractual or legal requirements.

In order to eliminate accidental or innocent destruction, SNA-NC has the following document retention requirements:

SNA-NC Records Retention Schedule

	<u>Retention Period</u>
Accounts payable ledgers and schedules.....	7 years
Accounts receivable ledgers and schedules.....	7 years
Audit reports of accountants.....	Permanently

Audit reports of accountants.....	Permanently
Bank Reconciliations.....	3 years
Cash books.....	Permanently
Charts of accounts.....	Permanently
Checks (cancelled, but see exception below).....	7 years
Checks (cancelled for important payments, i.e., taxes, purchases of property; special contracts; etc. Checks should be filed with the papers pertaining to the underlying transaction.).....	Permanently
Contracts and leases (expired).....	7 years
Contracts and leases still in effect.....	Permanently
Correspondence (routine) with members, customers or vendors.....	2 years
Correspondence (legal and important matters only).....	Permanently
Depreciation schedules.....	Permanently
Duplicate deposit slips.....	5 years
Expense analyses and expense distribution schedules.....	7 years
Financial statements (end of year, other months optional).....	Permanently
General and private ledgers (and end of year trial balances).....	Permanently
Insurance policies (expired).....	3 years
Internal audit reports (in some situations, longer retention periods may be desirable).....	3 years
Inventory of equipment list.....	Permanently

Invoices to members and customers.....	7 years
Invoices from vendors.....	7 years
Journals.....	Permanently
Minutes of board meetings, including bylaws.....	Permanently
Payroll records and summaries.....	Permanently
Tax returns and worksheets: revenue agents' reports and other documents relating to determination of income tax liability.....	Permanently
Vouchers for payments to vendors, employees, etc. (Includes: reimbursement of employees, officers, etc., for travel and entertainment expenses.).....	7 years

Approved on February 5, 2010
EXECUTIVE BOARD
SCHOOL NUTRITION ASSOCIATION OF NORTH CAROLINA (SNA-NC)

School Nutrition Association of North Carolina

Whistleblower Policy

This **Whistleblower Policy** of the School Nutrition Association of North Carolina (SNA-NC): (1) encourages board members, staff and other volunteers to come forward with credible information on illegal practices or serious violations of adopted policies of SNA-NC; (2) specifies that SNA-NC will protect the person from retaliation; and (3) identifies where such information can be reported.

- 1. Encouragement of reporting.** SNA-NC encourages complaints, reports or inquiries about illegal practices or serious violations of their policies, including illegal or improper conduct by SNA-NC itself, by its leadership, or by others on its behalf.

Appropriate subjects to raise under this policy would include financial improprieties, accounting or audit matters, ethical violations, or other similar illegal or improper practices or policies. This Whistleblower Policy is intended to encourage and enable directors, officers and other volunteers to raise serious concerns within SNA-NC

prior to seeking resolution outside SNA-NC.

- 2. Protection from retaliation.** SNA-NC prohibits retaliation by or on behalf of itself against staff or volunteers for making good faith complaints, reports or inquiries under this policy or for participating in a review or investigation under this policy. This

under this policy or for participating in a review or investigation under this policy. This protection extends to those whose allegations are made in good faith but prove to be mistaken. Anyone submitting allegations that prove to have been made maliciously, or prove to have been made with knowledge that they were false, will be regarded as having committed a serious offense.

- 3. Where to report.** Complaints, reports or inquiries may be made under this policy on a confidential or anonymous basis. They must be submitted in writing and should include as much detail and documentation as possible to facilitate an investigation. They should be directed to SNA-NC's Executive Director and/or SNA-NC's President; if both of those persons are implicated in the complaint, report or inquiry, it should be directed to SNA-NC's President-Elect. SNA-NC will conduct a prompt, discreet, and objective review or investigation and appropriate corrective action will be recommended to the Executive Board, if warranted by the investigation.

SNA-NC has the authority to retain outside legal counsel, accountants, private investigators, or other resource deemed necessary to conduct a full and complete investigation of the allegations.

Approved on February 5, 2010
EXECUTIVE BOARD
SCHOOL NUTRITION ASSOCIATION OF NORTH CAROLINA (SNA-NC)

SNA-NC ANNUAL ELECTION CAMPAIGN POLICY AND PROCEDURES

General Policy

Candidates are expected to undertake campaign activities in a professional, ethical, and fair manner.

SNA-NC does not endorse any candidate for any position.

Candidates may not receive endorsements, campaign communications support, or financial support of any kind from industry. Accepting such support is a conflict under the SNA Conflict of Interest Policy. Likewise, candidates are prohibited from seeking or accepting endorsements or support from the SNA-NC Board of Directors and the

Leadership Development Committee (LDC), and from involving any individuals from those groups directly or indirectly in their campaigns.

SNA Communication about Candidates

Candidates are not allowed to advertise in *the ARROW* or on SNA-NC's website.

SNA-NC will feature biographical profiles and photos of all the candidates in the spring issue of the *ARROW* and may also be posted on SNA-NC's website.

Promotional Materials and Communications

The SNA-NC logo may not be used on campaign materials to avoid an implied endorsement by SNA-NC of a candidate. If a candidate uses a SNA-NC tag or hashtag in a campaign-related communication, the following disclaimer must be included.

Reference to SNA-NC does not constitute or imply endorsement, recommendation, or favoring by SNA-NC.

Candidates may not use photos taken with members of the SNA Board of Directors or the LDC in their campaign promotions.

Social Media

Candidates are encouraged to utilize social media to promote their candidacy. Candidates and their supporters should ensure all election-related communications on social media are professional, truthful, and fair.

Candidates should avoid directly or indirectly commenting on their opponents or candidates for other positions.

Email Communications

Candidates may not use a campaign promotion in their signature line on emails when sending official board information emails.

Candidates are permitted to use e-mail to promote their candidacy. Email addresses will be given to all candidates. Candidates and their supporters should be aware that multiple campaign emails to members may not be welcome and could inadvertently create an unfavorable perception of the candidate.

Postal Mailings

Due to privacy concerns, SNA-NC no longer supports the use of postal mail for campaigning and will not disclose member postal addresses to candidates.

Roles and Responsibilities

Roles and Responsibilities

Board of Directors and LDC

While a member is a candidate on the election slate, members of the Board and the LDC must remain neutral and may not engage in support of any candidate, in any election-related manner. During the campaign period, this includes but is not limited to “liking” posts on social media, posting photos taken with candidates, commenting on a candidate’s post(s), etc. Additionally, they may not initiate any election or campaign related communication (whether verbal or in writing) with the candidate(s).

If a candidate is serving on the Board of Directors during the campaign period, he/she may not:

- attach any campaign materials or stickers to their board name badge or wear any such buttons or stickers on their person when going on stage as a board member.
- announce that they are a candidate when being introduced as a board member

- may only wear a campaign button or sticker on stage when all of the candidates are being introduced on stage
- may not utilize industry partners to support their campaign

Voting

Casting a vote on behalf of another member with or without their knowledge or consent is an unacceptable and unethical practice. Candidates should be sure their remarks and actions do not in any way suggest or encourage such actions.

Campaign Violations

Violations of this Campaign policy may be reported to the SNA-NC President or Executive Director and may be referred to the LDC for review and recommendation to the SNA-NC Board for action.

SNA-NC reserves the right to prevent any member from engaging in any campaign activity, including distribution of election-related communications, that would adversely affect SNA's operations, public image, or legislative and regulatory goals.

I agree to undertake campaign activities in a professional, ethical, and fair manner and abide by this Campaign Policy.

Candidate

Date